



James Carew is an accredited and recognised Project, Program and Portfolio Management professional having over 25 years of experience in corporate projects and PMOs, with specialist knowledge within Banking and Finance. He is highly praised as a project director by the Australian Institute of Project Management (AIPM) of which he is a registered member. His innovative and practical approach won James several awards including the AIPM Queensland Project Award for Information Technology, the American Express Corporate Finance Award and Digital Equipment Corporation's Circle of Excellence Award on two occasions for services and sales performance.

James is a leading expert in both the financial and ICT sectors, having worked in banking corporations for the past twenty years, and holding a number of ICT roles previously including Senior IT Business Analyst and Manager of IT recruitment.

Throughout these roles James' work ethic and outstanding leadership have allowed him to develop a variety of projects and programmes across a broad spectrum of technical, infrastructure, product, reengineering, change management, payments, compliance and logistical initiatives.

Achieving excellent business success, James has been imperative in the followed listed business development procedures:

- Ground up creation of Heritage Bank's Project Management Office.
- Migration of the Heritage Building Society to Bank Status.
- Implementation of formal benefits realization and monitoring framework
- Creation of a prepaid card platform for Optus Cash products, Travelex and Australia Post and other prepaid card suppliers.

James has extensive working knowledge of PRINCE2 and Agile methodologies and is a certified PRINCE2 practitioner and Agile Foundations holder. He is also foundation level in Managing Successful Programmes. James also possesses additional qualifications with a Bachelor's degree in Economics, is a Certified Practising Project Director (CPPD) with AIPM, holds diplomas in corporate management and project management and has completed a Certificate IV in workplace training and assessment. James has used his experiences and professional knowledge to personally deliver a diverse range of projects varying from CRM initiatives, contact centre creation, payments platform creation and upgrade, communications network re-architecture and change management and process improvement initiatives.

Over the years James has provided consulting and support to a range of organisations on an charitable basis and has been instrumental in building up the profile of project management by involvement as a chapter coordinator for the AIPM over a number of years.